

Comprehensive Facility Management: Strategy to Operations

2027 00000 23 - 19
Amsterdam (Netherlands)

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Day 2: Operations and Maintenance Management

- Overview of building systems and infrastructure components.
- Preventive and predictive maintenance strategies for reliability.
- Work order management and use of Computerized Maintenance Management Systems CMMS.
- Vendor and contract management for operational efficiency.

Day 3: Sustainability and Energy Management

- Integrating sustainability principles into facility management practices.
- Energy efficiency, monitoring, and conservation strategies.
- Waste management and recycling programs.
- Green building standards and certification systems LEED, ISO, etc..

Day 4: Project Management for Facility Managers

- Project planning, scoping, and resource allocation.
- Budgeting, cost estimation, and financial control in FM projects.
- Scheduling tools and performance tracking.
- Quality management and post-project evaluation.

Day 5: Leadership and Communication in FM

- Effective communication and stakeholder engagement strategies.
- Leading and motivating cross-functional facility teams.
- Managing organizational change in facility environments.
- Performance metrics, reporting, and continuous improvement frameworks.

Individual Impact

- Gain the ability to plan, operate, and optimize facility systems strategically.
- Develop strong leadership, communication, and decision-making capabilities.
- Enhance practical knowledge in sustainability, maintenance, and risk management.
- Build a professional toolkit for facility and project management excellence.

Organizational Impact

- Increase efficiency and cost-effectiveness in facility operations.
- Extend asset lifecycle and reduce downtime through preventive strategies.
- Strengthen sustainability initiatives and compliance performance.
- Build a culture of proactive facility management and continuous improvement.

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A graphic illustration of a chessboard with several chess pieces. A large gold king piece is prominent in the foreground, with a silver pawn and a gold pawn nearby. The board is checkered, and there are concentric circles in the background.

Training Methodology

The program combines strategy with practice through:

- Case studies from global best practices in facility management.
- Practical workshops on maintenance, sustainability, and project planning.
- Interactive simulations and group exercises.
- Expert-led sessions on leadership, communication, and innovation in FM.

Beyond the Course

Upon completion, participants will be equipped to lead facility management operations strategically and efficiently, ensuring sustainability, safety, and organizational alignment.

Graduates of this program will emerge as facility management leaders — capable of transforming buildings, systems, and teams into high-performing, future-ready assets.

A graphic of a chessboard with several chess pieces (a king, a queen, and a pawn) in gold and silver, set against a background of concentric circles.

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