

# The Professional Negotiator: Advanced Skills for Success

2027 00000 20 – 16  
Kuala Lumpur (Malaysia)

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## The Professional Negotiator: Advanced Skills for Success

**2022-2023** **1887-1760085** **Location:** Kuala Lumpur (Malaysia) **Fees:** 4200 GBP

### Why This Course

In today's competitive business environment, negotiation skills can make the difference between success and missed opportunities. Professionals who can plan strategically, understand psychological dynamics, and navigate complex negotiations—both domestic and international—bring significant value to their organizations.

This intensive 5-day program equips participants with advanced negotiation strategies, practical tools, and hands-on experience to excel in high-stakes professional scenarios. Through case studies, interactive exercises, and real-world simulations, attendees will gain the skills to influence outcomes, manage multi-party discussions, and achieve consistently better results.

### What You'll Learn and Practice

By participating in this program, you will:

- Master advanced negotiation strategies and techniques.
- Apply psychological principles to influence and persuade effectively.
- Navigate complex, multi-party, and cross-cultural negotiations.
- Enhance your strategic planning and analytical skills in negotiation contexts.
- Develop a personal negotiation style adaptable to diverse professional situations.

### The Program Flow

#### Day 1: Foundations of Professional Negotiation

- Advanced negotiation theory and frameworks.
- Psychological principles and behavioral dynamics in negotiation.
- Strategic planning for complex negotiation scenarios.
- Understanding negotiation styles and their impact on outcomes.

#### Day 2: Advanced Negotiation Techniques

- Leveraging power dynamics and negotiation leverage.
- Advanced questioning, listening, and influence techniques.
- Handling difficult negotiators and challenging tactics.
- Creating and claiming value in negotiations.

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### **Day 3: Multi-Party and Team Negotiations**

- Strategies for managing multi-party negotiations.
- Coalition building and management.
- Understanding team negotiation dynamics and roles.
- Facilitation skills for effective group negotiations.

### **Day 4: Cross-Cultural and International Negotiations**

- Recognizing cultural dimensions and their impact on negotiation.
- Adapting strategies for different cultural and international contexts.
- Protocols for global business negotiations.
- Managing language differences and communication barriers.

### **Day 5: Ethics, Emotions, and Complex Scenarios**

- Ethical considerations in professional negotiations.
- Leveraging emotional intelligence in high-pressure situations.
- Negotiating under uncertainty, time constraints, and high stakes.
- Integrating skills through complex negotiation simulations.

### **Individual Impact**

- Greater confidence in handling high-stakes, complex negotiations.
- Ability to influence and manage negotiation dynamics effectively.
- Practical experience applying advanced negotiation techniques in real-world scenarios.
- Development of a personal, adaptable negotiation style.

### **Organizational Impact**

- Stronger negotiation outcomes that improve business results.
- Enhanced capability to manage multi-party and international deals.
- Improved internal collaboration and team negotiation effectiveness.
- Reduced risk and increased strategic advantage in negotiation situations.

### **Training Methodology**

- Interactive workshops and scenario-based exercises.
- Real-world case studies across industries.
- Simulation exercises for hands-on negotiation practice.
- Peer discussions and structured feedback to refine skills.

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## Beyond the Course

Participants will leave equipped to:

- Achieve superior outcomes in professional negotiations.
- Handle multi-party, cross-cultural, and high-pressure negotiation scenarios with confidence.
- Apply psychological insights and strategic planning to influence outcomes.
- Foster negotiation-ready teams and contribute to organizational success.

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