

## Advanced Communication and Problem-Solving Mastery Course

2026 0000000 3 - 0000000 29  
Istanbul (Turkey)

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# PARTNER





### **Day 3: Leadership Communication and Influence**

- Applying persuasive communication techniques in leadership contexts.
- Building trust and credibility in professional relationships.
- Using storytelling to deliver impactful leadership messages.
- Managing difficult conversations with confidence and professionalism.

### **Day 4: Collaborative Problem-Solving and Innovation**

- Facilitating effective brainstorming and idea-generation sessions.
- Encouraging creativity and innovation within teams.
- Managing group dynamics to support productive collaboration.
- Applying design thinking methods to solve complex challenges.

### **Day 5: Advanced Conflict Resolution and Negotiation**

- Understanding conflict styles and resolution strategies.
- Applying advanced negotiation techniques to achieve win-win outcomes.
- Mediating disputes between team members constructively.
- Addressing cultural considerations in conflict management.

### **Individual Impact**

- Improve your ability to communicate ideas clearly and persuasively.
- Strengthen analytical thinking and decision-making capabilities.
- Gain confidence in handling complex discussions and negotiations.
- Develop practical leadership skills for managing challenges effectively.

### **Work Impact**

- Improve collaboration and communication across teams.
- Enable faster and more effective problem-solving within the organization.
- Strengthen team innovation and creative thinking.
- Reduce workplace conflicts through improved negotiation and resolution skills.

### **Training Methodology**

This program integrates theory with practical application to ensure participants can immediately apply what they learn. Learning methods include:

- Interactive workshops and communication simulations.
- Case studies based on real organizational challenges.
- Group problem-solving exercises and brainstorming sessions.
- Role-playing activities for negotiation and conflict resolution.
- Practical tools and frameworks for ongoing leadership development.

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A graphic of a chessboard with several chess pieces. A large gold king piece is prominent in the foreground, with a silver pawn and a gold pawn nearby. The board is checkered, and there are concentric circles in the background.

## Beyond the Course

By the end of the program, participants will be able to:

- Communicate with clarity, confidence, and influence.
- Apply structured approaches to solving complex organizational problems.
- Foster collaborative and innovative team environments.
- Manage conflicts and negotiations in a constructive and effective manner.

A graphic of a chessboard with several chess pieces (a king, a queen, and a pawn) in gold and silver, set against a background of concentric circles.

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