

Advanced Communication Skills: Mastering Professional Dialogue

2027 0000 7 - 3
Malé (Maldives)

UK Traininig

PARTNER





Day 3: Active Listening and Empathetic Communication

- Practicing deep listening techniques.
- Identifying barriers to effective listening and communication.
- Applying empathy in professional conversations.
- Giving and receiving constructive feedback effectively.

Day 4: Navigating Difficult Conversations and Conflict Resolution

- Recognizing common communication barriers in workplace conflicts.
- Applying techniques to de-escalate tense situations.
- Developing negotiation and mediation skills.
- Practicing assertive communication while maintaining professionalism.

Day 5: Cross-Cultural and Written Communication

- Understanding intercultural communication in global workplaces.
- Writing clear and professional emails and reports.
- Applying effective digital communication etiquette.
- Creating concise and impactful executive summaries.

Individual Impact

- Increase confidence in high-stakes communication situations.
- Improve the ability to influence, persuade, and present ideas effectively.
- Strengthen listening, empathy, and interpersonal communication skills.
- Develop more effective written and verbal communication practices.

Work Impact

- Improve collaboration and communication within teams and departments.
- Strengthen leadership influence and stakeholder engagement.
- Enhance the organization's ability to manage conflicts constructively.
- Improve the clarity and effectiveness of business communication.

Training Methodology

The program blends theory with hands-on practice to ensure meaningful skill development. Learning methods include:

- Interactive workshops and facilitated discussions.
- Communication simulations and role-playing exercises.
- Real-world case studies and scenario analysis.
- Presentation practice with feedback.
- Practical frameworks and communication tools.

UK Training

PARTNER



Beyond the Course

By the end of the program, participants will be able to:

- Communicate clearly and persuasively in professional environments.
- Deliver impactful presentations and manage discussions effectively.
- Navigate difficult conversations with confidence and professionalism.
- Apply advanced communication strategies across diverse professional contexts.

A graphic of a chessboard with several chess pieces (a king, a queen, and a pawn) in gold and silver, set against a background of concentric circles.

UK Training
PARTNER