

Business Continuity Management in the UAE: 5-Day Intensive

2027 0000 5 - 1
Vienna (Austria)

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The Program Flow

Day 1: Introduction to BCM in the UAE

- BCM fundamentals and organizational resilience concepts.
- Understanding the UAE regulatory landscape for business continuity.
- UAE NCEMA 7000 standards overview.
- BCM governance, accountability, and policy development.
- Roles and responsibilities in BCM implementation.
- Stakeholder management in the UAE context.
- Practical exercise: Drafting a BCM policy and governance structure template.

Day 2: Risk Assessment and Business Impact Analysis

- UAE-specific risk identification and assessment techniques.
- Identifying operational, technological, environmental, supply chain, regulatory, and reputational risks.
- Conducting a Business Impact Analysis.
- Determining critical functions, processes, services, and dependencies.
- Setting Recovery Time Objectives and Recovery Point Objectives.
- Resource requirements and dependency analysis.
- Workshop: Building a risk assessment and BIA toolkit for a UAE organization.

Day 3: Business Continuity Strategy and Plan Development

- Developing BCM strategies for UAE organizations.
- Selecting continuity options for critical functions.
- Creating business continuity and disaster recovery plans.
- IT disaster recovery planning for UAE businesses.
- Supply chain resilience in the UAE market.
- Defining plan activation, escalation, recovery, and restoration procedures.
- Practical exercise: Developing a business continuity and disaster recovery plan structure.

Day 4: Crisis Management and Communication

- Crisis management team roles and responsibilities.
- Building command, control, coordination, and decision-making structures.
- Developing crisis communication plans for UAE stakeholders.
- Communicating with employees, customers, regulators, suppliers, media, and the public.
- Media management during crises in the UAE.
- Incident response and escalation procedures.
- Role play: Managing a crisis communication and escalation scenario.

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Day 5: BCM Implementation, Testing, and Continuous Improvement

- BCM awareness and training programs for UAE staff.
- Conducting BCM exercises and tests.
- Tabletop exercises, simulations, walkthroughs, and functional testing.
- BCM audit and continuous improvement processes.
- Capturing lessons learned and updating BCM documentation.
- Integrating BCM with other management systems.
- Final activity: Designing BCM exercise scenarios for common UAE business disruptions.

Individual Impact

- Strengthen your understanding of BCM within the UAE business and regulatory context.
- Improve your ability to conduct risk assessments and Business Impact Analysis.
- Build confidence in developing BCM policies, governance structures, and continuity plans.
- Gain practical skills in crisis management, communication, and escalation.
- Learn how to test, audit, and improve BCM systems over time.
- Develop practical tools that can be applied directly in your organization.

Work Impact

- Improve organizational resilience and readiness for disruption.
- Strengthen alignment with UAE NCEMA 7000 standards and international BCM practices.
- Protect critical services, operations, people, assets, and stakeholder confidence.
- Improve crisis response, communication, and decision-making under pressure.
- Reduce operational, financial, regulatory, and reputational impacts during incidents.
- Build a stronger culture of preparedness, accountability, and continuous improvement.

Training Methodology

This program uses a practical and UAE-focused approach to help participants apply BCM concepts in real organizational settings. Learning methods include:

- Interactive discussions and guided facilitation.
- UAE-focused BCM case studies and disruption scenarios.
- Risk assessment and Business Impact Analysis workshops.
- BCM policy and governance development exercises.
- Business continuity and disaster recovery planning activities.
- Crisis communication and incident response role plays.
- BCM testing, audit, and continuous improvement exercises.
- Group work, peer feedback, and practical implementation planning.

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The text 'UK Training' is in a small font above the word 'PARTNER' in a large, bold, black font.

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Beyond the Course

Upon completion, participants will be prepared to develop and maintain BCM systems with greater confidence, structure, and UAE-specific relevance. They will return ready to:

- Create customized BCM policies and governance structures.
- Use a comprehensive risk assessment and BIA toolkit.
- Develop business continuity and disaster recovery plans.
- Build crisis management and communication frameworks.
- Design BCM exercise scenarios for UAE business disruptions.
- Strengthen organizational resilience through testing, improvement, and alignment with relevant standards.

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