# Civil Liability Insurance and Dispute Settlement Training

2027 □□□□□□ 18 – 14
Amman (Jordan)

UK Traininig
PARTNER



# Civil Liability Insurance and Dispute Settlement Training

Ref: 20222989_221014 Date: Location: Amman (Jordan) Fees: 4200 GBP

## Course Description

This intensive 1-week course provides a comprehensive overview of civil liability insurance principles and dispute settlement techniques. Participants will gain in-depth knowledge of insurance policy analysis, claims handling procedures, and effective strategies for resolving disputes. The course combines theoretical concepts with practical applications to enhance professional skills in the field.

## Learning Objectives

- Understand fundamental principles of civil liability insurance
- Analyze and interpret insurance policies effectively
- Develop proficiency in claims investigation and handling
- Master negotiation and dispute resolution techniques
- Apply legal and ethical considerations in insurance practices

## Course Modules

### Day 1: Fundamentals of Civil Liability Insurance

- Introduction to civil liability insurance
- Types of liability coverage
- Key insurance terms and concepts
- Legal framework and regulations

### Day 2: Insurance Policy Analysis

- Structure and components of insurance policies
- Interpreting policy language and exclusions
- Coverage triggers and limits
- Case studies in policy interpretation

### Day 3: Claims Investigation and Handling

- Claims process overview
- Investigation techniques and best practices
- Evaluating liability and damages
- Documentation and reporting



### Day 4: Negotiation and Dispute Resolution

- Negotiation strategies for insurance professionals
- Alternative dispute resolution methods
- Mediation and arbitration techniques
- Managing complex and multi-party disputes

### Day 5: Legal and Ethical Considerations

- Bad faith claims and prevention strategies
- Ethical obligations in claims handling
- Recent legal developments and case law
- Risk management and loss prevention

## Practical Wins for Participants

- Enhanced ability to analyze and interpret insurance policies
- Improved skills in claims investigation and evaluation
- Effective negotiation and dispute resolution techniques
- Understanding of legal and ethical obligations in insurance practices

