Management & Leadership Skills for Government Staff

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Dubai (UAE)

UK Trainig
PARTNER



Management & Leadership Skills for Government Staff

Ref: 20252871 8_26 Duration: 5 Days Location: Dubai (UAE) Fees: 4900 GBP

Why This Course

Government institutions today face increasing complexity, rapid change, and growing expectations for accountability, innovation, and public service excellence.

To meet these demands, government professionals must go beyond administrative efficiency — they must lead with vision, influence, and purpose.

This program equips participants with essential management and leadership competencies tailored to the unique environment of the public sector. It focuses on developing strategic thinking, effective communication, team leadership, and decision-making skills to help participants lead change, deliver results, and contribute to national goals with integrity and impact.

What You'll Learn and Practice

By joining this program, you will:

- Understand the key principles of effective management and leadership in government.
- Strengthen decision-making, planning, and problem-solving capabilities.
- Learn to lead teams, motivate employees, and manage performance effectively.
- Build communication, collaboration, and stakeholder management skills.
- Develop a mindset of accountability, service excellence, and continuous improvement.

The Program Flow

Day 1: Foundations of Public Sector Leadership

- The role of government leaders in shaping policy and service delivery.
- Leadership vs. management: balancing strategy, structure, and people.
- Core values of ethical and transparent leadership.
- Workshop: defining your leadership purpose in public service.

Day 2: Strategic Thinking and Decision-Making

- Understanding the strategic context of government operations.
- Tools for effective planning, prioritization, and problem-solving.
- Making informed decisions under uncertainty and pressure.
- Case study: leading through complex government challenges.



Day 3: Leading People and Building Teams

- Principles of motivation and team dynamics in the public sector.
- Managing performance and fostering accountability.
- Delegation, empowerment, and trust-based leadership.
- Interactive session: coaching and feedback techniques for team growth.

Day 4: Communication, Influence, and Collaboration

- Building credibility and presence as a government leader.
- Communicating policies, plans, and expectations with clarity and confidence.
- Managing stakeholder relationships and inter-departmental coordination.
- Role-playing: handling difficult conversations and building consensus.

Day 5: Leading Change and Driving Excellence

- The leader's role in innovation and transformation in government.
- Overcoming resistance and creating a culture of improvement.
- Linking leadership to service excellence and citizen outcomes.
- Action workshop: developing your personal leadership improvement plan.

Individual Impact

- Develop a clear understanding of leadership and management within government contexts.
- Strengthen the ability to plan strategically and make effective decisions.
- Enhance interpersonal, communication, and team leadership skills.
- Build confidence in handling complex challenges and leading change.
- Cultivate integrity, accountability, and professionalism in public service.

Work Impact

- Improve leadership capability and managerial effectiveness across departments.
- Strengthen teamwork, communication, and coordination within ministries.
- Foster a culture of accountability, transparency, and service excellence.
- Enhance innovation, adaptability, and citizen-centric performance.
- Support the achievement of strategic national objectives through effective leadership.

Training Methodology

This program combines strategic insight with practical application, enabling participants to immediately apply what they learn.

Learning methods include:



- Real-world case studies from government and public sector leadership.
- Interactive group discussions and team-building activities.
- Role-playing and situational leadership simulations.
- Self-assessment and personalized leadership reflection tools.
- Practical toolkits for planning, communication, and performance management.

Beyond the Course

Upon completion, participants will emerge as confident and capable leaders ready to manage teams, inspire performance, and drive positive change within their ministries and government organizations.

They will leave with a clear understanding of how to apply effective management and leadership practices to achieve excellence in governance and service delivery.

