

Media Relations Mastery

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Vienna (Austria)

UK Traininig

PARTNER



Media Relations Mastery

R20228790 | 227949 | 0086-27 Location: Vienna (Austria) Fees: 5200 GBP

Why This Course

In today's hyper-connected world, media coverage can shape public perception in seconds.

Whether promoting initiatives, protecting reputations, or managing crises, effective media relations are essential for organizations and leaders to maintain trust and influence.

The Media Relations Mastery program provides participants with the knowledge and practical tools to manage media engagement strategically.

It combines communication strategy, journalism insight, and crisis management techniques to help professionals communicate effectively, manage interviews confidently, and build long-term, productive relationships with journalists and media outlets.

Through real-world case studies, media simulations, and message development exercises, participants will learn how to engage the press proactively, control narratives, and enhance their organization's credibility in every interaction.

What You'll Learn and Practice

By joining this program, you will:

- Understand the role, structure, and dynamics of traditional and digital media.
- Learn how to develop a strategic media relations plan aligned with organizational goals.
- Build strong, credible relationships with journalists and editors.
- Master the art of messaging, storytelling, and media positioning.
- Learn best practices for press releases, briefings, and media kits.
- Gain confidence in media interviews, press conferences, and live broadcasts.
- Develop skills for reputation management and crisis communication.
- Analyze and measure media performance, impact, and sentiment.

A graphic of a chessboard with several pawns. In the foreground, a large gold king piece stands prominently. Behind it, several smaller pawns, some gold and some silver, are positioned on the board. The background features concentric circles, suggesting a strategic or global theme.

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The Program Flow

Day 1: The Strategic Role of Media Relations

- Understanding the global media landscape: print, broadcast, and digital.
- How media influences perception, reputation, and stakeholder trust.
- The media relations function is within the corporate and public communication strategy.
- The power of narrative framing and message timing.
- Case study: Managing media engagement for a high-visibility organization.

Day 2: Building a Strategic Media Relations Plan

- Setting objectives and identifying key audiences.
- Media mapping: understanding journalist roles and editorial cycles.
- Developing press materials — releases, statements, and backgrounders.
- Proactive vs. reactive media engagement strategies.
- Workshop: Designing a media relations plan for an upcoming campaign.

Day 3: Mastering Media Interaction

- Preparing for interviews and press conferences.
- Bridging, flagging, and reframing techniques to stay on message.
- Verbal and nonverbal communication — tone, expression, and presence.
- Handling difficult questions and managing live interviews.
- Simulation: On-camera interview and feedback session with communication experts.

Day 4: Crisis Media Management

- Understanding the media's role during crises and emergencies.
- Developing crisis communication plans and media response protocols.
- Managing misinformation, social media narratives, and hostile questions.
- Collaborating with leadership and legal teams under pressure.
- Case study: How brands and governments recovered from media crises.

Day 5: Measuring Impact and Sustaining Relationships

- Media monitoring, analytics, and sentiment tracking.
- Evaluating coverage quality and message consistency.
- Long-term media relationship management and trust building.
- Ethical standards and transparency in media communication.
- Final project: Creating a media relations strategy for a real or simulated organization.

A graphic of a chessboard with several chess pieces (a king, a queen, and a pawn) in gold and silver, set against a background of concentric circles.

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Individual Impact

- Gain confidence and professionalism in all media interactions.
- Strengthen your ability to shape messages that resonate and influence.
- Build long-term relationships with journalists and media professionals.
- Learn to handle pressure, challenging questions, and crises.
- Enhance your leadership presence and credibility in public communication.

Work Impact

- Improve your organization's media visibility and reputation.
- Ensure consistent, accurate, and timely communication across all channels.
- Mitigate risks and maintain control during high-pressure media events.
- Foster transparent, ethical, and trustworthy relationships with the press.
- Drive organizational alignment through strategic external communication.

Training Methodology

This program combines experiential learning, media simulation, and communication strategy to ensure practical mastery and real-world readiness.

Learning methods include:

- Media interview simulations and live feedback.
- Case studies on corporate and governmental media communication.
- Group projects and press conference role-plays.
- Writing and storytelling workshops for press materials.
- Checklists, templates, and toolkits for real-world media engagement.

Beyond the Course

Upon completion, participants will be equipped to plan, execute, and manage media relations programs that protect reputation, enhance visibility, and build public trust.

Graduates of this program will emerge as media relations professionals — confident, strategic communicators capable of turning media engagement into an instrument of influence, transparency, and organizational success.

A graphic of a chessboard with several pawns. A large gold king piece is prominent in the foreground, with other pawns in silver and gold behind it. The board is checkered and has a subtle grid pattern.

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