

Performance Architecture Systems

2027 8 – 4
Tunis (Tunisia)

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The Program Flow

Day 1: Foundations of Performance Architecture

- Defining performance architecture and its organizational role.
- The relationship between strategy, operations, and performance systems.
- Performance maturity models and system thinking.
- Core enablers: structure, culture, leadership, and technology.
- Case study: How high-performing organizations design performance ecosystems.

Day 2: Strategy Alignment and Performance Framework Design

- Translating strategy into performance outcomes and operational objectives.
- Building strategy maps and performance hierarchies.
- Frameworks: Balanced Scorecard BSC, OKRs, and KPI alignment models.
- Identifying and linking leading vs. lagging indicators.
- Workshop: Designing a performance architecture aligned with strategic goals.

Day 3: Process, Data, and Digital Integration

- Integrating process management with performance measurement.
- Using digital tools, dashboards, and analytics for real-time visibility.
- Automating performance tracking and data-driven decision-making.
- Establishing data governance and performance reporting structures.
- Simulation: Designing a digital performance dashboard for a multi-department organization.

Day 4: Leadership, Accountability, and Continuous Improvement

- Building performance ownership at all organizational levels.
- Coaching and feedback systems for performance development.
- Root cause analysis and corrective action planning.
- Continuous improvement frameworks Kaizen, PDCA, and Lean integration.
- Group activity: Creating an accountability and feedback model for performance excellence.

Day 5: Implementation, Governance, and Future Readiness

- Governance models for performance architecture oversight.
- Managing organizational change and cultural transformation.
- Benchmarking and best practices from global performance leaders.
- Evolving trends: AI, predictive analytics, and digital performance ecosystems.
- Final project: Designing a Performance Architecture Blueprint for your organization.

A graphic of a chessboard with several pawns. In the foreground, a large gold king piece stands prominently. Behind it, several smaller silver and gold pawns are positioned on the board. The background features concentric circles, suggesting a strategic or global perspective.

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Individual Impact

- Gain deep insight into designing and managing enterprise-wide performance systems.
- Strengthen strategic and analytical skills for organizational transformation.
- Build the ability to integrate performance metrics, data, and leadership practices.
- Learn to foster a culture of accountability, innovation, and continuous improvement.
- Position yourself as a Performance Architecture Leader capable of building high-performing organizations.

Work Impact

- Achieve strategic alignment across all business units and processes.
- Enhance organizational agility and decision-making through data-driven insights.
- Improve accountability, transparency, and performance visibility.
- Build scalable frameworks for sustainable growth and excellence.
- Enable cultural transformation toward performance and innovation.

Training Methodology

This program combines strategic insight, system design, and practical application to ensure both conceptual mastery and actionable implementation.

Learning methods include:

- Case studies from global organizations recognized for performance excellence.
- Workshops on KPI design, data systems, and process-performance integration.
- Interactive simulations for strategic alignment and governance modeling.
- Group projects and system design exercises.
- Frameworks, templates, and digital tools for real-world application.

Beyond the Course

Upon completion, participants will be equipped to design, implement, and sustain a high-performing organizational architecture that connects strategy, execution, and measurement into one cohesive system.

Graduates of this program will emerge as Performance Architecture Professionals — capable of transforming complexity into clarity, structure into strategy, and performance into sustainable growth.

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